

Contacting your Local Employment and Independence for People with Disabilities (EIPD) Office

The EIPD website has the phone numbers and emails for the local offices. If you call and they are not available, leave them a voicemail. If you have contact information for specific staff, you can also use those. (If you have contacted EIPD previously, check your voicemail, email, and paper mail, before contacting them again.)

Make sure that your voicemail box is set up and has space for new messages. And when you check your email, also check your spam folder.

If someone from your local office does not respond after 5 business days, you could reach out again. You could also call your regional office or fill out the request for information form. Be sure to include the name of your local office.

*Central Region, 919-579-5100
Eastern Region, 252-355-9010
Western Region, 828-608-5690*

If that does not yield a response after 7 business days, you could contact the NC

Client Assistance Program:

Phone: 919-855-3600.

Email: NCCAP@dhhs.nc.gov

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