

Contacting your Local Employment and Independence for People with Disabilities (EIPD) Office

If you have contacted EIPD before, first check your **voicemail, email, and paper mail**. The EIPD website has the **phone numbers for the local offices**. If they are not available, leave them a voicemail. If you have email addresses or phone numbers for specific staff at the office, you can also use those!

Make sure that your voicemail box is set up and has space for new messages. And when you check your email, also check your spam folder.

If someone from your local EIPD office does not respond after 5 business days, you could try reaching out again. You could also email your **EIPD regional director**; include in your email your name and location of your local EIPD office.

*Central Region, alma.taylor@dhhs.nc.gov
Eastern Region, carl.thompson@dhhs.nc.gov
Western Region, vanessa.trapp.spann@dhhs.nc.gov*

If the EIPD regional director does not respond after 5 business days, contact the **NC Client Assistance Program**. Phone: 919-855-3600. Email: NCCAP@dhhs.nc.gov.